**PROCEEDING NO\_\_\_\_\_\_ OF \_\_\_\_ PARTIES / LAWYERS EVALUATION**

**MEDIATOR \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ CO-MEDIATOR \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Conference\_\_/\_\_ / 201\_\_ Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Role:** Party/ Lawyer Male / Female

1. **Court Mediator** (Internal) YES / NO **External** YES / NO. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. **Choice** -0 Did Judge choose mediator or did you YES / NO
3. **Preliminaries** did matter moved smoothly to INTAKE YES / NO.

*Comments*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

3. **Intake** proceeded smoothly YES / NO.

*Comment* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Mediation Process** – Was process explained well YES / NO.
2. **Authority to settle** – did person with authority attend conference Yes / NO
3. **Real** i**ssues** – were they uncovered YES / NO.

*Comment* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

7. **Understanding** - Did Mediator help you understand other parties views YES / NO.

1. **Options** – Was options generation done well? YES / NO

*Comment* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Private Sessions** – Were they useful? YES / NO. *Why*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. **Fairness** – Was the Mediator fair in conducting the process? YES / NO
3. **Settlement** Did ALL matters settle YES / NO; SOME matters YES / NO; None - YES / NO

11. **Agreements** - Was the Mediator helpful in constructing agreements? YES / NO.

1. **Following mediation** - Did Mediator make clear what would happen? YES / NO
2. **Mediate again?** If involved in another dispute would you seek mediation? YES / NO.

*Comment*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Recommend** - Would you recommend mediation to colleague / friend? YES / NO.

*Comment* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Costs** – How much were legal costs (court, lawyers, time) before mediation? K\_\_\_\_\_\_\_
2. **Court Costs** – If this matter went to court how much would that cost you? K\_\_\_\_\_\_\_\_\_
3. **Costs saved** – Mediation saved you how much in business / other expenses? K\_\_\_\_\_\_\_
4. **Freed money** – has mediation released money held in banks / owed etc. YES / NO K\_\_\_\_\_\_
5. **Trial** – how many days had you expected to be in court? \_\_\_\_\_\_\_\_ days
6. **Opportunities** – did mediation allow you to pursue additional opportunities? YES / NO

What kind? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Trust** – has your trust in court through your experience of court-annexed mediation

*Increased / decreased* */ stayed the same*? Please circle

1. **Support court-annexed mediation** – should court encourage use mediation? YES / NO
2. **Type proceeding** – *Commercial / Land / Family – divorce / other \_\_\_\_\_\_\_\_\_\_\_* Please circle
3. **Place**  - where was conference held \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. Was place clean / comfortable YES / NO. Was if adequate for your mediation YES / NO.

How could place be improved? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Security** – did you feel secure at conference? YES / NO. If NO - Why not?\_\_\_\_\_\_\_\_\_\_\_\_

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1. **Suggestions** – how could your experience of court-annexed mediation be improved?

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Thank you for helping ADR Services with your feedback. If you wish please sign below

SIGNATURE \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_